Home Insurance
Buyer’s Guide

Serving Policyholders For Over 100 Years

To reach our Customer Service Department, please call: 1-800-232-6600

More information about our Company is available at njm.com
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CUSTOMER SERVICE HOURS
Monday through Friday, 7:00 a.m. - 9:00 p.m.
Saturday, 8:30 a.m. - 4:30 p.m.
Call Toll-Free 1-800-232-6600

Background information about the history, reputation and operating philosophy of New
Jersey Manufacturers Insurance Company and New Jersey Re-Insurance Company is
available on the Internet at www.NJM.com.

Policyholders who want this additional notification must request it in writing — with the
signature of the third-party recipient — by certified mail, return-receipt requested. The
NJM Insurance Group provides a form for this purpose, which can be obtained by call-
ing customer service at 1-800-232-6600. The written request must be received by the
Company at least 10 business days before notification service can be put into effect.

PERSONAL UMBRELLA LIABILITY INSURANCE

An Umbrella policy supplements the personal liability limits provided by your NJM
Insurance Group’s Auto and Homeowners policies. If you don’t currently have Umbrella
Insurance and would like to learn more about the Umbrella policy or apply for coverage visit
www.NJM.com or contact us at 1-800-882-6573 extension 4551 from 8:00 a.m. - 5:00 p.m.
Monday through Friday.

FLOOD INSURANCE

Flood losses are not covered by Homeowners policies. Protection for this peril can be
obtained through New Jersey Re-Insurance Company. There are benefits in having both
your Homeowners and Flood policies with the same company or group of companies. If
you are interested in this coverage and desire a quote, contact NJRe at 1-800-882-6573
extension 4552 from 8:00 a.m. - 5:00 p.m. Monday through Friday or visit www.NJM.com
to learn more about Flood Insurance.
INTRODUCTION

Since your home is probably the largest purchase you will ever make, quality protection for your investment is essential. We have prepared this Buyer’s Guide for several reasons:

• To help you understand the types of Homeowners policies available.
• To advise you of the various endorsements you can use to broaden the coverages provided by the basic Homeowners policies.
• To make you aware of the availability of different discounts and deductibles.
• To help you tailor your Homeowners policy to fit your specific insurance needs.

This booklet describes the coverages available from the NJM Insurance Group, including both New Jersey Manufacturers Insurance Company (NJM) and its wholly-owned subsidiary, New Jersey Re-Insurance Company (NJRe). The two companies have different rates and different underwriting rules.

This booklet is not a legal document and does not provide coverage. The policy itself is the legal contract between you and the Company.

The availability of coverages explained in this guide are subject to Company review and approval.

We offer two types of policies for owners of homes, the Broad Form (HO-2 (PA only)) and Special Form (HO-3). We also offer a Contents Broad Form policy (HO-4) for renters, and a Condominium Unit-Owners Form (HO-6) for condo owners. Each is a “package” policy, providing several types of coverage under one contract. Your property is covered under Section I, while Section II provides coverage for injuries or damage that you or resident family members may cause others.

Both companies will consider the information you provide on the enclosed forms. You will receive a response from either NJM or NJRe based on their underwriting rules.
Note: The basic condo owners policy (HO-6) provides $5,000 for Building Additions and Alterations Coverage under this part of the policy at no additional premium charge. This coverage applies to that part of the building which is the responsibility of the unit-owner. If necessary, the amount of coverage can be increased for an additional premium.

Coverage B Other Structures automatically provides coverage for structures located on your premises but not attached to your home (detached garage, storage shed, etc.).

The remaining coverages apply to homeowners, condo owners and renters policies. Coverage C Personal Property provides coverage for the property you own or use anywhere in the world (furniture, clothing, etc.). Special Limits apply to Personal Property as listed below.

Applicable to New Jersey Policies

1. $200 for money, bank notes, bullion, gold other than goldware, silver other than silverware, platinum, coins, medals and certain instruments that serve as a substitute for cash money such as scrip, stored value cards and smart cards. Example: gift cards. ($1,000 maximum available by endorsement)
2. $1,500 for securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, personal records, passports, tickets and stamps. ($3,000 maximum available by endorsement)
3. $1,500 for watercraft, including their trailers, furnishings, equipment and outboard motors.
4. $1,500 for trailers not used with watercraft.
5. $1,500 for loss by theft of jewelry, watches, furs, precious and semi-precious stones. ($6,500 maximum available by endorsement)
6. $2,500 for loss by theft of firearms and related equipment. ($6,500 maximum available by endorsement)
7. $2,500 for loss by theft of silverware, silver-plated ware, goldware, gold-plated ware, pewterware and platinumware. ($12,000 maximum available by endorsement)
8. $2,500 for property, other than computer equipment, on the residence premises, used at any time or in any manner for any business purpose.
9. $500 for property, other than computer equipment, away from the residence premises, used at any time or in any manner for any business purpose.
10. $1,500 for loss to certain electronic apparatus, other than computer equipment, covered by the policy. ($6,000 maximum available by endorsement)
11. $4,000 for loss to computer equipment. ($7,500 maximum available by endorsement)

Applicable to Pennsylvania Policies

1. $200 for money, bank notes, bullion, gold other than goldware, silver other than silverware, platinum, coins and medals. ($1,000 maximum available by endorsement)

We strive to maintain the high underwriting standards and operational efficiencies that will continue to permit the Directors of the Company to declare dividends in the future.

The following is an excerpt from Section 5-1 of the Bylaws of the Company: “After setting aside the necessary reserves and providing for adequate surplus, the Board of Directors may from time to time, in its discretion, order distribution to policyholders of dividends based upon net premiums received and to be received on policies written in a specified period of time. The Company shall not become obligated to pay a dividend to a policyholder in respect of his policy until after its termination, the completion of any payroll audit necessary to determine the amount of premium for it, and the receipt of all balance of premium due in respect of it.”

**ELIGIBILITY FOR NJM PERSONAL LINES COVERAGE**

Individuals eligible to apply for New Jersey Manufacturers Insurance Company Personal Auto and Homeowners insurance policies include:

- Employees of member firms of the New Jersey Business & Industry Association and
- Employees of the State of New Jersey.
- Currently employed by a New Jersey county, municipality, or township; or
- Currently employed by a New Jersey public school; or
- Currently employed by the federal government; or
- The named insured or resident spouse on a current or previous NJM policy for car insurance or homeowners insurance; or
- A current or previous resident insured operator of a vehicle covered under an NJM car insurance policy; or
- A current or previous insured operator on an NJM commercial auto policy.

**FILING A CLAIM**

Notify us immediately if you experience a loss. When reporting a claim for the first time, you may contact our Claims Department at 1-800-FOR-NJMI (1-800-367-6564). All other calls to us regarding claims should be made to the number listed on the Claim Acknowledgment that we will send to you.

For Property Damage claims, we may inspect the damage and must offer you a settlement within a reasonable period of time. We also must inform you of all estimates of damage which we have made, all deductions based on the condition of the property, and the deductible applicable to the settlement figure.
Insuring to Value
Discounts in excess of 10% can be realized simply by completing the Replacement Cost Analysis survey and accepting the results.

Automobile Policyholder Credit
If you have both a Homeowners and an Automobile insurance policy with the NJM Insurance Group, you may be eligible for a discount on your Homeowners premium (excluding several optional coverages). We will automatically apply the discount to your policy if our records indicate that you qualify.

PAYING YOUR PREMIUMS
The NJM Insurance Group issues policies lasting one full year, compared with the six-month contracts issued by many other insurance companies. At the time that the policy begins, a bill for the premium for the full year of coverage is presented to the policyholder, who may pay the entire amount immediately.

If the annual bill is more than $200, New Jersey Manufacturers Insurance Company will offer a convenient six-month installment plan. The same plan is also offered to customers of New Jersey Re-Insurance Company if the annual bill is more than $300. In both companies, the policyholder is charged $3 for each installment billed.

The NJM Insurance Group will not accept postdated checks. All checks presented for payment of insurance premiums will be deposited immediately.

DIFFERENCES BETWEEN NJM AND NJRe
The following is a list of differences between the New Jersey Manufacturers Insurance Company (NJM) and the New Jersey Re-Insurance Company (NJRe).

1. NJRe rates are higher than those charged by NJM.
2. NJRe requires a minimum deposit before coverage can take effect.
3. The HO-61 Scheduled Personal Property Coverage (explained in the Additional Coverage by Endorsement section of this guide) is not available through NJRe.
4. NJM normally pays a dividend on the policy premium at expiration. Currently NJRe policyholders do not receive dividends.
5. NJM provides homeowners coverage in both Pennsylvania and New Jersey, but NJRe homeowners coverage is available only in New Jersey.

The dividend is a special benefit of New Jersey Manufacturers Insurance Company, which has provided those we have voluntarily insured with substantial savings each year.
HO-2 (PA only) and HO-3 for homes, HO-4 for renters and HO-6 for condominium units:

- Fire or lightning;
- Windstorm or hail;
- Explosion;
- Riot or civil commotion;
- Damage by aircraft;
- Smoke from fireplaces; other smoke unless it is from agricultural smudging or industrial operations;
- Vandalism or malicious mischief to contents if the dwelling is occupied;
- Theft to contents;
- Damage by falling objects;
- Damage by weight of ice, snow or sleet to a building or to property inside the building;
- Accidental discharge or overflow of water or steam from within a plumbing, heating, air conditioning or automatic fire protective sprinkler system or from within a household appliance;
- Sudden and accidental tearing apart, cracking, burning or bulging of a steam or hot water heating system, an air conditioning or automatic fire protective sprinkler system, or an appliance for heating water;
- Freezing of a plumbing, heating, air conditioning or automatic fire protective sprinkler system or of a household appliance;
- Sudden and accidental damage from an artificially generated electrical current, excluding loss to tubes, transistors or similar electronic components;
- Damage by glass or safety glazing material which is part of a building, storm door or storm window;
- Volcanic eruption, other than loss caused by earthquake, land shock waves or tremors.

Additionally, the HO-2 (PA only) and HO-3 forms for homes and the HO-4 form for renters will cover damage by a vehicle to the dwelling or to personal property. For HO-2 (PA only) and HO-3 forms only, there is coverage for damage to fences, driveways or walks caused by a vehicle driven by a nonresident. The HO-6 form provides all of this same protection for condo owners, but it is limited to the property which is the condo unit owner’s responsibility under a corporation or association of property owners agreement.

For structure damage, the HO-3 policy provides special, broader coverage than the HO-2 (PA only). Instead of naming specific perils that are covered, the HO-3 covers damage to the dwelling and other structures unless the cause is specifically excluded. The exclusions — such perils as earthquake, flood, neglect, wear and tear, deterioration and others — are listed in the policy.

Here are examples of losses that would be covered only by the HO-3:

- Vandalism or malicious mischief to contents even if the dwelling has been vacant for more than 60 consecutive days, for New Jersey policies. For Pennsylvania policies,

HO-458 – Other Members of Your Household (New Jersey policies only)
Provides Liability and Personal Property coverage to a person who lives with you and is a member of your household but who is not an “insured”, guest, “resident employee”, tenant, roomer or boarder.

HO-459 – Assisted Living Care Coverage (New Jersey policies only)
Provides Liability and Personal Property coverage for a relative who resides at an assisted living care facility.

FACTORS AFFECTING THE COST OF YOUR POLICY

Some of the factors considered when determining the cost of your insurance are:

- The quality of local fire protection — Municipalities have different capabilities in combating fire. Many factors such as volunteer vs. full-time firefighters and the availability of approved fire hydrants and equipment make up the protection classification assigned to your area.
- Type of construction — Masonry or noncombustible materials decrease the possibility of severe damage or total destruction in the event of a fire. A home with at least two thirds of its exterior wall area constructed of these materials may benefit from a lower premium.
- Where you live — The average cost of a Homeowners policy is affected by the different loss experience of the cities and counties throughout the state.
- Coverages, limits and deductible — The more coverage, the higher the limits, and the lower the deductible, the more your insurance will cost.

DISCOUNTS AND CREDITS

New Home
Discounts ranging from 1% to 31% are applied automatically to any home that is less than 18 years old. The age of the dwelling is based on the completion date of the original construction. This discount applies to homeowners policies only.

Premises Alarm or Fire Protection
Credits from 2% to 18% are available for various types of burglar alarms, smoke alarms, fire alarms and automatic sprinkler systems.

Superior Construction
A 15% discount is given automatically to any home, condominium or apartment unit if the exterior walls, floors and roof are built with noncombustible materials.
HO-95X Water Back-Up Coverage — The standard policy does not provide coverage for any loss caused by water which backs up through sewers or drains. However, the HO-95X endorsement provides up to $5,000 for this type of loss. The maximum benefit limit is concurrent with your other coverage amounts; it does not increase the total limit of Coverage A (Dwelling) for HO-2 (PA only), HO-3 and HO-6 or Building Additions and Alterations for HO-4, B (Other Structures), C (Personal Property) or D (Loss of Use) stated in your policy declarations.

HO-277 Ordinance or Law Coverage — The ordinances or laws of your community may require the rebuilding of a damaged home to be in compliance with current building code standards rather than rebuild the structure as it was before being damaged. This coverage will pay for the additional expense of meeting current building codes up to your Ordinance or Law Coverage limit.

Your policy will provide Ordinance or Law Coverage of up to 10% of your Coverage A (Dwelling) limit at no extra cost for homeowners (HO-2 (PA only), HO-3) or condominium owners (HO-6) policies. The HO-277 endorsement will increase coverage in incremental amounts above 10% to a maximum of 100% of the Coverage A limit for a higher premium. For renters/tenants (HO-4) policies, the standard coverage for building code upgrades is 10% of the Building Additions and Alterations Coverage amount, and may be increased to 100% of this coverage limit for a higher premium.

HO-290 Personal Property Replacement Cost Endorsement — All policies provide reimbursement for covered personal property losses (not the building itself) based on the actual cash value at the time of the loss but not exceeding the amount necessary to repair or replace the covered property. This means that after determining the amount to repair or replace the covered property at today’s costs, a deduction will be made for any depreciation. If this endorsement is attached to your policy, covered property losses will instead be settled at replacement cost value, meaning that we will settle any losses at the amount necessary to repair or replace the covered property at today’s costs.

HO-315 Earthquake Coverage — While earthquakes are rare for this part of the United States, the possibility always exists. Earthquakes are not covered under a homeowners policy. Protection from this risk requires that a separate endorsement (HO-315) be added. Rates for this coverage are lower in our region as opposed to a high-risk area for earthquakes such as California.

HO-452 – Residence Held in Trust (New Jersey policies only)
This endorsement allows the policy to be written in the name of a trust/trustee and to cover a grantor and/or beneficiary in its schedule. The grantor and/or beneficiary has coverage for contents, additional living expenses, personal liability and medical payments.

HO-455 – Identity Fraud Expense Coverage (New Jersey policies only)
The standard policy does not provide reimbursement for expenses incurred as the direct result of identity fraud. For an additional premium you can purchase the HO-455 endorsement to provide coverage up to $15,000 for expenses resulting from identity fraud.

vandalism or malicious mischief to contents even if the dwelling has been vacant for more than 30 consecutive days.
• Damage to fences, driveways or walks by a vehicle even when it was driven by a resident.
• Accidental damage to floors, ceilings and walls.
• Scorching of countertops, such as inadvertently placing a hot pan on a kitchen counter.
• Water damage to walls and ceilings caused by alternate freezing and thawing of snow and ice on roofs.

The HO-3 policy costs more than the HO-2, usually an average of approximately 5%, and is subject to Company approval, but home owners should consider the value of this insurance protection.

EXCLUSIONS

Each of the policies we offer also contains an Exclusions section which explains the items and/or situations where coverage does not apply. All of our policies exclude:

1. Earth Movement
2. Water Damage *
3. Power Failure
4. Neglect
5. War
6. Nuclear Hazard
7. Intentional Loss

* You can purchase a separate policy insuring against flood damage. See the Flood Insurance section of this guide for more details.

Also excluded are items for which specific coverage can be purchased.

We suggest that you read your particular policy for the specifics of each exclusion.

DETERMINING THE AMOUNT OF YOUR COVERAGE

SECTION I — PROPERTY COVERAGES

Now that we have discussed the different types of policies, let’s see how the actual amount of coverage is determined.

Applicable to New Jersey Policies

Homeowners HO-3

Coverage A Dwelling — In order for your home to be protected completely, you should buy insurance which equals the full rebuilding cost of your home rather than the selling price.

Coverage B Other Structures —
10% of Coverage A for one- and two-family residence
5% of Coverage A for three- and four-family residence

(If additional coverage is needed, the HO-48 Other Structures Endorsement is available)

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Don't Be Underinsured

If you don't maintain enough insurance coverage and your dwelling is damaged, your loss may not be covered in full. Obviously, if the full cost of rebuilding your dwelling is $100,000 but you buy only a $60,000 policy, and your dwelling is completely destroyed, you will receive only $60,000 in insurance coverage.

Continued on page 7
HO-32 Special Coverage Endorsement — (Condo Unit policies only) Without this endorsement, damage to the residence premises is covered only if it is caused by one of the perils listed in the policy. This endorsement provides broader coverage — responding to any cause except for those specifically excluded. For instance, this endorsement would cover accidental damage to floors, ceilings and walls such as spilling paint, or scorching a kitchen countertop with a hot pan.

HO-35 Loss Assessment Coverage — If you belong to an association of property owners, and if the association is liable for someone else’s Bodily Injury or Property Damage, or if you must pay your share of covered damage to the group’s jointly owned property, the policy will cover up to $1,000 of your share of this cost. This endorsement permits you to buy coverage higher than $1,000 or coverage for more than one location.

HO-48 Other Structures — If you feel that the limit for Coverage B Other Structures automatically provided by your policy (10% of your Coverage A Dwelling limit for one- and two-family residence in New Jersey and Pennsylvania; 5% of your Coverage A Dwelling limit for three- and four-families applicable to New Jersey policies only) is not sufficient, this endorsement can be used to increase your coverage.

HO-53 Credit Card, Fund Transfer Card, Forgery and Counterfeit Money Coverage — All policies will pay up to $500 if your credit card or fund transfer card is used by an unauthorized person, or if you experience a loss as a result of a check forgery or the acceptance of counterfeit money. If you feel that $500 is not enough protection, this endorsement is used to increase your coverage. (Policy deductible does not apply.)

HO-61 Scheduled Personal Property (available to New Jersey Manufacturers Insurance Company policyholders only) — This endorsement provides broader protection for specific articles of jewelry, fur and/or silverware by describing the covered items on your policy. An up-to-date appraisal which must be acceptable to our underwriters is required for each item before coverage can be afforded. For additional information, please request a Scheduled Personal Property application package. (No deductible applies.)

HO-65 Coverage C Increased Special Limits of Liability — This endorsement can be used to increase the basic coverage for items 1, 2, 5, 6, 7, 10 and/or 11 in the Special Limits section of this Guide.

Other Insured Locations — If you own and occupy another one- or two-family residence, this endorsement can extend your Personal Liability and Medical Payments to Others coverages to that location. (Policy deductible does not apply.) This endorsement is also applicable for New Jersey policies for three- or four-family residences that you own and occupy.

HO-70 Additional Residence Rented to Others Coverage — For an additional premium, you may extend your policy’s Personal Liability and Medical Payments to Others Coverages to any one- or two-family residence you own and rent to others.

Renters and Condo Owners (HO-4 and HO-6)

Coverage C Personal Property — As a service, you will be provided with our Personal Protection Guide and Questionnaire. By completing the easy steps outlined in the Guide, you can determine the estimated replacement cost of your property which will approximate the amount of coverage you need. (Condo owners also can use the Guide to help approximate the amount of real building property you own.)

Applicable to New Jersey Policies:

Coverage D Loss of Use — 30% of Coverage C for Form HO-4, 50% of Coverage C for Form HO-6. This amount can be increased if necessary.
Example: Coverage C Personal Property = $30,000
For an HO-4 Policy, Coverage D Loss of Use = $9,000
For an HO-6 Policy, Coverage D Loss of Use = $15,000

Applicable to Pennsylvania Policies:
Coverage D Loss of Use – 20% of Coverage C for Form HO-4, 40% of Coverage C for Form HO-6. This amount can be increased if necessary.

Example: Coverage C Personal Property = $30,000
For an HO-4 Policy, Coverage D Loss of Use = $6,000
For an HO-6 Policy, Coverage D Loss of Use = $12,000

SECTION II — LIABILITY COVERAGES
Applies to home owners, condo owners and renters policies.
Coverage E Personal Liability provides coverage for Bodily Injury or Property Damage for which you are legally liable.

Coverage F Medical Payments to Others provides coverage for medical expenses incurred by others.

Neither Coverage E nor F applies to you or any regular members of your household.

All policies automatically provide a Coverage E Personal Liability limit of $100,000 and a Coverage F Medical Payments to Others limit of $1,000. Higher limits are available for a reasonable charge. You may wish to consider choosing a Personal Liability limit consistent with your other insurance at a level not less than $300,000.

WORKERS’ COMPENSATION COVERAGE

Workers’ Compensation laws provide a no-fault remedy to employees injured in the course of their employment. Eligibility of specific categories of worker for Workers’ Compensation benefits depends upon the specific laws of the state in which the employment occurs.

The New Jersey Workers’ Compensation Law applies generally to regular residential employment. Homeowners policies in New Jersey are automatically endorsed to provide Workers’ Compensation coverage for residence employees for a nominal premium.

Pennsylvania law does not mandate Workers’ Compensation coverage for residence employees, and Homeowners policies insuring Pennsylvania residences do not provide any Workers’ Compensation coverage.

Except for the limited coverage provided for residence employees under New Jersey Homeowners policies, Workers’ Compensation claims are not covered. If you employ anyone other than an occasional residence employee, it may be necessary for you to purchase additional insurance to cover your Workers’ Compensation risk. We suggest that you contact a Customer Service Representative to discuss your possible needs in this regard.

The Personal Liability and Medical Payments to Others coverages afforded by a Homeowners policy apply to Bodily Injury claims of residence employees other than those made through the Workers’ Compensation system.

DEDUCTIBLES

Every Homeowners policy has a deductible that applies to Section I Property Coverages. A deductible is the dollar amount for which you are responsible in the event of a covered loss. You will have a PREMIUM SAVING by selecting the highest deductible you could afford if a loss occurs.

The Homeowners deductible routinely quoted is $750, but we offer other choices. The higher the deductible, the lower your premium. We require a minimum deductible of $1,500 for homes located in coastal regions.

Special hurricane deductibles will apply to risks located in coastal regions in the event of a hurricane.

The primary purpose of Homeowners coverage is to protect you against a catastrophe, not for reimbursement of smaller losses which you could handle yourself. Consider the likelihood of having a claim versus the premium saving provided by a larger deductible.

ADDITIONAL COVERAGE BY ENDORSEMENT

Our policies are designed to meet the needs of our average policyholder. We chose to exclude coverages most of you do not need. However, after reviewing the basic coverages automatically provided, you may feel your unique needs require more specific or additional protection. We may be able to provide that protection by endorsement.

An endorsement is an attachment to your policy that amends the coverages already provided. The following are some of the more commonly purchased endorsements and the coverages they provide; others are available upon request. If made a part of your policy, each of these endorsements will result in an additional charge. Let us customize a policy for your specific needs.

Policy deductible applies to each endorsement unless otherwise indicated.

HO-31 Limited Fungi, Wet or Dry Rot, or Bacteria Coverage (New Jersey policies only) — This endorsement provides coverage in the event of a covered loss for the testing and removal of fungi, the tearing out of any part of the property to access the fungi and the repair of the property that was damaged in the process. It also provides coverage to another party for bodily injury or property damage loss in connection with the fungi at the covered dwelling.
Example: Coverage C Personal Property = $30,000
For an HO-4 Policy, Coverage D Loss of Use = $9,000
For an HO-6 Policy, Coverage D Loss of Use = $15,000

Applicable to Pennsylvania Policies:
Coverage D Loss of Use — 20% of Coverage C for Form HO-4, 40% of Coverage C for Form HO-6. This amount can be increased if necessary.

Example: Coverage C Personal Property = $30,000
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SECTION II — LIABILITY COVERAGES
Applies to home owners, condo owners and renters policies.

Coverage E Personal Liability provides coverage for Bodily Injury or Property Damage for which you are legally liable.

Coverage F Medical Payments to Others provides coverage for medical expenses incurred by others.

Neither Coverage E nor F applies to you or any regular members of your household.

All policies automatically provide a Coverage E Personal Liability limit of $100,000 and a Coverage F Medical Payments to Others limit of $1,000. Higher limits are available for a reasonable charge. You may wish to consider choosing a Personal Liability limit consistent with your other insurance at a level not less than $300,000.

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Except for the limited coverage provided for residence employees under New Jersey Homeowners policies, Workers’ Compensation claims are not covered. If you employ anyone other than an occasional residence employee, it may be necessary for you to purchase additional insurance to cover your Workers’ Compensation risk. We suggest that you contact a Customer Service Representative to discuss your possible needs in this regard.

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ADDITIONAL COVERAGE BY ENDORSEMENT

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HOMEOWNERS

HOMEOWNERS BUYER’S GUIDE F-2

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mium, you may extend your policy’s Personal Liability and Medical Payments to Others
— For an additional pre-
HO-70 Additional Residence Rented to Others Coverage

OWNED AND OCCUPY.

HO-53 Credit Card, Fund Transfer Card, Forgery and Counterfeit Money Coverage

— All policies will pay up to $500 if your credit card or fund transfer card is used by an
unauthorized person, or if you experience a loss as a result of a check forgery or the
acceptance of counterfeit money. If you feel that $500 is not enough protection, this
endorsement is used to increase your coverage. (Policy deductible does not apply.)

HO-65 Coverage C Increased Special Limits of Liability — This endorsement can be
used to increase the basic coverage for items 1, 2, 5, 6, 7, 10 and/or 11 in the Special
Limits section of this Guide.

Other Insured Locations — If you own and occupy another one- or two-family resi-
dence, this endorsement can extend your Personal Liability and Medical Payments to
Others coverages to that location. (Policy deductible does not apply.) This endorsement
is also applicable for New Jersey policies for three- or four-family residences that you
own and occupy.

HO-70 Additional Residence Rented to Others Coverage — For an additional pre-
mium, you may extend your policy’s Personal Liability and Medical Payments to Others
Coverages to any one- or two-family residence you own and rent to others.

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But there is another impact of buying too little insurance. If you don’t have the
proper coverage and part of your dwelling is damaged (for instance, a wind-
storm destroys your roof), you may not receive full insurance reimbursement for
repairing that part of your home. You may receive only partial reimbursement.

This is true even though the cost of repairing that part of your home would be
much less than the face value of your policy.

So, if the full cost of rebuilding your dwelling is $100,000 but you buy only a
$60,000 policy and the cost of replacing your roof is $2,000, you would receive
less than $2,000 insurance reimbursement. The actual amount would depend
upon how underinsured you are, or upon the wear-and-tear depreciation of that
portion of your dwelling before the loss occurred.

To receive full reimbursement for your losses under Coverage A Dwelling, you
should buy coverage for 100% of the replacement cost of your dwelling. The
replacement cost is the amount needed to rebuild the structure, not necessarily
the market value. If your insurance coverage is less than 80% of the dwelling’s
replacement cost at the time of the loss, you will be considered underinsured
and may receive only partial coverage.

How do you determine if you have enough dwelling coverage? We can assist you in
estimating the approximate reconstruction cost of your home through the use of a
program developed by the leading provider of building cost information. Customers
are receiving surveys, which provide details about the various components of
their homes, to fill out and return. New policyholders receive these forms after
their initial home inspections take place; renewing policyholders get them before
receiving their renewal questionnaires. Customers are reminded - it is
required to insure homes to their proper value and returning a completed data form is a
necessary condition of a policy remaining in effect. Discounts in excess of 10%
can be realized simply by completing the Replacement Cost Analysis survey
and accepting the results.

Rental and Condo Owners (HO-4 and HO-6)

Coverage C Personal Property — As a service, you will be provided with our Per-
sonal Protection Guide and Questionnaire. By completing the easy steps outlined in the
Guide, you can determine the estimated replacement cost of your property which will
approximate the amount of coverage you need. (Condo owners also can use the Guide
to help approximate the amount of real building property you own.)

Applicable to New Jersey Policies:

Coverage D Loss of Use — 30% of Coverage C for Form HO-4, 50% of Coverage C
for Form HO-6. This amount can be increased if necessary.

Renters and Condo Owners (HO-4 and HO-6)

Coverage C Personal Property — As a service, you will be provided with our Per-
sonal Protection Guide and Questionnaire. By completing the easy steps outlined in the
Guide, you can determine the estimated replacement cost of your property which will
approximate the amount of coverage you need. (Condo owners also can use the Guide
to help approximate the amount of real building property you own.)

Applicable to New Jersey Policies:

Coverage D Loss of Use — 30% of Coverage C for Form HO-4, 50% of Coverage C
for Form HO-6. This amount can be increased if necessary.
Coverage C Personal Property –
50% of Coverage A for one- and two-family residence
(can be increased to a greater amount if needed, or decreased to an amount not
less than 40% of Coverage A)
30% of Coverage A for three-family residence
(can be increased to a greater amount if needed, or decreased to an amount not
less than 20% of Coverage A)
25% of Coverage A for four-family residence
(can be increased to a greater amount if needed, or decreased to an amount not
less than 15% of Coverage A)

Coverage B Other Structures

Coverage D Loss of Use – 50% of Coverage A (can be increased to a greater
amount, with the HO-48 Other Structures Endorsement)

Coverage D Loss of Use – 10% of Coverage A (can be increased to a greater
Coverage B Other Structures

should buy insurance which equals the full rebuilding cost of your home rather than
Coverage A Dwelling

20% of Coverage A (can be increased if necessary)

Example: Your one-family home is insured for $100,000

Coverage A Dwelling = $100,000
Coverage B Other Structures = $10,000
Coverage C Personal Property = $50,000
Coverage D Loss of Use = $30,000

Applicable to Pennsylvania Policies

Homeowners (HO-2 and HO-3)

Coverage A Dwelling – In order for your home to be protected completely, you
should buy insurance which equals the full rebuilding cost of your home rather than
the selling price.

Coverage B Other Structures – 10% of Coverage A (can be increased to a greater
amount, with the HO-48 Other Structures Endorsement)

Coverage C Personal Property – 50% of Coverage A (can be increased to a greater
amount if needed, or decreased to an amount not less than 40% of Coverage A)

Coverage D Loss of Use – 20% of Coverage A (can be increased if necessary)

Example: Your one-family home is insured for $100,000

Coverage A Dwelling = $100,000
Coverage B Other Structures = $10,000
Coverage C Personal Property = $50,000
Coverage D Loss of Use = $20,000

DON'T BE UNDERINSURED
If you don't maintain enough insurance coverage and your dwelling is damaged,
your loss may not be covered in full.

Obviously, if the full cost of rebuilding your dwelling is $100,000 but you buy only
a $60,000 policy, and your dwelling is completely destroyed, you will receive
only $60,000 in insurance coverage.

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HO-75 Watercraft Endorsement — All policies automatically provide Personal Liability
and Medical Payments Coverages for: (1) any watercraft equipped with inboard or inboard-
outdrive motor power of 50 horsepower or less if rented to you, (2) a sailing vessel less
than 26 feet in length if owned by or rented to you, and (3) any watercraft powered by one
or more outboard motors with 25 or less total horsepower if the outboard motor(s) is (are)
owned by you. If you own or rent a type of watercraft not included above, Personal Liability
and Medical Payments may be obtained by purchasing this endorsement. Damage to your
watercraft itself is not covered by this endorsement. (Policy deductible does not apply.)

HO-76 Limited Escaped Fuel Liability Coverage — Applicable to policies first
written in New Jersey on January 1, 2009 and later, and Pennsylvania policies first
written on June 1, 2009 and later.

Coverage for personal liability due to leaks from fuel systems such as oil tanks is
excluded from your policy unless you purchase the HO-76 endorsement, which will
provide $100,000 in liability protection.

Your first policy year is your ONLY opportunity to purchase this endorsement.
The HO-76 will not be made available to you again if you do not buy it before your
first policy expires. If you purchase the HO-76 during the first year of your policy, you
may continue this coverage every year at renewal. Once coverage has been withdrawn
it cannot be reapplied.

If you decide to purchase the HO-76, you will also have $10,000 of coverage, at no
additional charge, for remediation and/or restoration expenses that are a direct result
of covered liability claims for fuel leakage. Fuel tank replacement is not included, but
expenses incurred for property restoration using like kind and quality soil, shrubs and
other landscaping materials would be covered. You will not have this remediation
coverage without purchasing the HO-76.

The HO-76 endorsement will remain on your policy each year at renewal unless you
request to remove it. Once coverage has been withdrawn it cannot be reapplied.

If you are a Pennsylvania policyholder insured prior to June 1, 2009, liability for leaking
fuel systems will continue to be covered without the need for any endorsement so long
as your policy remains in effect.

HO-95 Water Back-Up and Sump Overflow Coverage — The standard policy does
not provide coverage for damage caused by water back-up and for water overflowing
from a sump. However, if you inform the NJM Insurance Group that your dwelling has
a sump pump, this endorsement will provide up to $5,000 for this type of loss, even if it
is caused by the mechanical breakdown of the sump pump. Coverage does not apply,
however, to the sump pump or related equipment caused by mechanical breakdown.
The maximum benefit limit is concurrent with your other coverage amounts; it does not
increase the total limit of Coverage A (Dwelling) for HO-2 (PA only), HO-3 and HO-6
or Building Additions and Alterations for HO-4, B (Other Structures), C (Personal
Property) or D (Loss of Use) stated in your policy declarations.
HO-95X Water Back-Up Coverage — The standard policy does not provide coverage for any loss caused by water which backs up through sewers or drains. However, the HO-95X endorsement provides up to $5,000 for this type of loss. The maximum benefit limit is concurrent with your other coverage amounts; it does not increase the total limit of Coverage A (Dwelling) for HO-2 (PA only), HO-3 and HO-6 or Building Additions and Alterations for HO-4, B (Other Structures), C (Personal Property) or D (Loss of Use) stated in your policy declarations.

HO-277 Ordinance or Law Coverage — The ordinances or laws of your community may require the rebuilding of a damaged home to be in compliance with current building code standards rather than rebuild the structure as it was before being damaged. This coverage will pay for the additional expense of meeting current building codes up to your Ordinance or Law Coverage limit.

Your policy will provide Ordinance or Law Coverage of up to 10% of your Coverage A (Dwelling) limit at no extra cost for homeowners (HO-2 (PA only), HO-3) or condominium owners (HO-6) policies. The HO-277 endorsement will increase coverage in incremental amounts above 10% to a maximum of 100% of the Coverage A limit for a higher premium. For renters/tenants (HO-4) policies, the standard coverage for building code upgrades is 10% of the Building Additions and Alterations Coverage amount, and may be increased to 100% of this coverage limit for a higher premium.

HO-290 Personal Property Replacement Cost Endorsement — All policies provide reimbursement for covered personal property losses (not the building itself) based on the actual cash value at the time of the loss but not exceeding the amount necessary to repair or replace the covered property. This means that after determining the amount to repair or replace the covered property at today’s costs, a deduction will be made for any depreciation. If this endorsement is attached to your policy, covered property losses will instead be settled at replacement cost value, meaning that we will settle any losses at the amount necessary to repair or replace the covered property at today’s costs.

HO-315 Earthquake Coverage — While earthquakes are rare for this part of the United States, the possibility always exists. Earthquakes are not covered under a homeowners policy. Protection from this risk requires that a separate endorsement (HO-315) be added. Rates for this coverage are lower in our region as opposed to a high-risk area for earthquakes such as California.

HO-452 – Residence Held in Trust (New Jersey policies only)
This endorsement allows the policy to be written in the name of a trust/trustee and to cover a grantor and/or beneficiary in its schedule. The grantor and/or beneficiary has coverage for contents, additional living expenses, personal liability and medical payments.

HO-455 – Identity Fraud Expense Coverage (New Jersey policies only)
The standard policy does not provide reimbursement for expenses incurred as the direct result of identity fraud. For an additional premium you can purchase the HO-455 endorsement to provide coverage up to $15,000 for expenses resulting from identity fraud.

vandalism or malicious mischief to contents even if the dwelling has been vacant for more than 30 consecutive days.
• Damage to fences, driveways or walks by a vehicle even when it was driven by a resident.
• Accidental damage to floors, ceilings and walls.
• Scorching of countertops, such as inadvertently placing a hot pan on a kitchen counter.
• Water damage to walls and ceilings caused by alternate freezing and thawing of snow and ice on roofs.

The HO-3 policy costs more than the HO-2, usually an average of approximately 5%, and is subject to Company approval, but home owners should consider the value of this insurance protection.

EXCLUSIONS

Each of the policies we offer also contains an Exclusions section which explains the items and/or situations where coverage does not apply. All of our policies exclude:

2. Water Damage * 5. War

* You can purchase a separate policy insuring against flood damage. See the Flood Insurance section of this guide for more details.

Also excluded are items for which specific coverage can be purchased. We suggest that you read your particular policy for the specifics of each exclusion.

DETERMINING THE AMOUNT OF YOUR COVERAGE

SECTION I — PROPERTY COVERAGES

Now that we have discussed the different types of policies, let’s see how the actual amount of coverage is determined.

Applicable to New Jersey Policies
Homeowners HO-3

Coverage A Dwelling – In order for your home to be protected completely, you should buy insurance which equals the full rebuilding cost of your home rather than the selling price.

Coverage B Other Structures –
10% of Coverage A for one- and two-family residence
5% of Coverage A for three- and four-family residence
(If additional coverage is needed, the HO-48 Other Structures Endorsement is available)

Homeowners Buyer’s Guide F-2 (5/16)
HO-2 (PA only) and HO-3 for homes, HO-4 for renters and HO-6 for condominium units:

- Fire or lightning;
- Windstorm or hail;
- Explosion;
- Riot or civil commotion;
- Damage by aircraft;
- Smoke from fireplaces; other smoke unless it is from agricultural smudging or industrial operations;
- Vandalism or malicious mischief to contents if the dwelling is occupied;
- Theft to contents;
- Damage by falling objects;
- Damage by weight of ice, snow or sleet to a building or to property inside the building;
- Accidental discharge or overflow of water or steam from within a plumbing, heating, air conditioning or automatic fire protective sprinkler system or from within a household appliance;
- Sudden and accidental tearing apart, cracking, burning or bulging of a steam or hot water heating system, an air conditioning or automatic fire protective sprinkler system, or an appliance for heating water;
- Freezing of a plumbing, heating, air conditioning or automatic fire protective sprinkler system or of a household appliance;
- Sudden and accidental damage from an artificially generated electrical current, excluding loss to tubes, transistors or similar electronic components;
- Damage by glass or safety glazing material which is part of a building, storm door or storm window;
- Volcanic eruption, other than loss caused by earthquake, land shock waves or tremors.

Additionally, the HO-2 (PA only) and HO-3 forms for homes and the HO-4 form for renters will cover damage by a vehicle to the dwelling or to personal property. For HO-2 (PA only) and HO-3 forms only, there is coverage for damage to fences, driveways or walks caused by a vehicle driven by a nonresident. The HO-6 form provides all of this same protection for condo owners, but it is limited to the property which is the condo unit owner’s responsibility under a corporation or association of property owners agreement.

For structure damage, the HO-3 policy provides special, broader coverage than the HO-2 (PA only). Instead of naming specific perils that are covered, the HO-3 covers damage to the dwelling and other structures unless the cause is specifically excluded. The exclusions — such perils as earthquake, flood, neglect, wear and tear, deterioration and others — are listed in the policy.

Here are examples of losses that would be covered only by the HO-3:

- Vandalism or malicious mischief to contents even if the dwelling has been vacant for more than 60 consecutive days, for New Jersey policies. For Pennsylvania policies,

HO-458 – Other Members of Your Household (New Jersey policies only)
Provides Liability and Personal Property coverage to a person who lives with you and is a member of your household but who is not an “insured”, guest, “resident employee”, tenant, roofer or boarder.

HO-459 – Assisted Living Care Coverage (New Jersey policies only)
Provides Liability and Personal Property coverage for a relative who resides at an assisted living care facility.

FACTORS AFFECTING THE COST OF YOUR POLICY

Some of the factors considered when determining the cost of your insurance are:

- The quality of local fire protection — Municipalities have different capabilities in combating fire. Many factors such as volunteer vs. full-time firefighters and the availability of approved fire hydrants and equipment make up the protection classification assigned to your area.
- Type of construction — Masonry or noncombustible materials decrease the possibility of severe damage or total destruction in the event of a fire. A home with at least two thirds of its exterior wall area constructed of these materials may benefit from a lower premium.
- Where you live — The average cost of a Homeowners policy is affected by the different loss experience of the cities and counties throughout the state.
- Coverages, limits and deductible — The more coverage, the higher the limits, and the lower the deductible, the more your insurance will cost.

DISCOUNTS AND CREDITS

New Home
Discounts ranging from 1% to 31% are applied automatically to any home that is less than 18 years old. The age of the dwelling is based on the completion date of the original construction. This discount applies to homeowners policies only.

Premises Alarm or Fire Protection
Credits from 2% to 18% are available for various types of burglar alarms, smoke alarms, fire alarms and automatic sprinkler systems.

Superior Construction
A 15% discount is given automatically to any home, condominium or apartment unit if the exterior walls, floors and roof are built with noncombustible materials.
2. $1,000 for securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, personal records, passports, tickets and stamps. ($2,000 maximum available by endorsement)

3. $1,000 for watercraft, including their trailers, furnishings, equipment and outboard motors.

4. $1,000 for trailers not used with watercraft.

5. $1,000 for loss by theft of jewelry, watches, furs, precious and semi-precious stones. ($5,000 maximum available by endorsement)

6. $2,000 for loss by theft of firearms. ($6,000 maximum available by endorsement)

7. $2,500 for loss by theft of silverware, silver-plated ware, goldware, gold-plated ware and pewterware. ($12,000 maximum available by endorsement)

8. $2,500 for property, other than computer equipment, on the residence premises, used at any time or in any manner for any business purpose.

9. $250 for property, other than computer equipment, away from the residence premises, used at any time or in any manner for any business purpose.

10. $1,000 for loss to certain electronic apparatus, other than computer equipment, covered by the policy. ($5,000 maximum available by endorsement)

11. $4,000 for loss to computer equipment. ($7,500 maximum available by endorsement)

If you feel that you need extra protection for one or more of these items, please refer to the description of HO-65 in the Endorsement section of this Guide.

The classes of property listed above may not account for all of your valuables. We will review your particular insurance needs if you have items such as fine arts, antiques and/or collections.

Coverage D Loss of Use provides coverage for additional expenses you would incur if your home was uninhabitable as a result of a covered loss.

ADDITIONAL COVERAGES

Each policy provides supplemental protection such as collapse, debris removal, credit card, etc. in addition to the coverages already listed. Refer to your policy for complete details.

PERILS INSURED AGAINST

Coverages A, B and C (Dwelling, Other Structures and Personal Property) are insured against various causes of loss. These causes of loss are called perils. Different policy forms insure against different perils. The following perils are covered by all of our policy forms —

Discounts in excess of 10% can be realized simply by completing the Replacement Cost Analysis survey and accepting the results.

Automobile Policyholder Credit

If you have both a Homeowners and an Automobile insurance policy with the NJM Insurance Group, you may be eligible for a discount on your Homeowners premium (excluding several optional coverages). We will automatically apply the discount to your policy if our records indicate that you qualify.

Paying Your Premiums

The NJM Insurance Group issues policies lasting one full year, compared with the six-month contracts issued by many other insurance companies. At the time that the policy begins, a bill for the premium for the full year of coverage is presented to the policyholder, who may pay the entire amount immediately.

If the annual bill is more than $200, New Jersey Manufacturers Insurance Company will offer a convenient six-month installment plan. The same plan is also offered to customers of New Jersey Re-Insurance Company if the annual bill is more than $300. In both companies, the policyholder is charged $3 for each installment billed.

The NJM Insurance Group will not accept postdated checks. All checks presented for payment of insurance premiums will be deposited immediately.

Differences Between NJM and NJRe

The following is a list of differences between the New Jersey Manufacturers Insurance Company (NJM) and the New Jersey Re-Insurance Company (NJRe).

1. NJRe rates are higher than those charged by NJM.
2. NJRe requires a minimum deposit before coverage can take effect.
3. The HO-61 Scheduled Personal Property Coverage (explained in the Additional Coverage by Endorsement section of this guide) is not available through NJRe.
4. NJM normally pays a dividend on the policy premium at expiration. Currently NJRe policyholders do not receive dividends.
5. NJM provides homeowners coverage in both Pennsylvania and New Jersey, but NJRe homeowners coverage is available only in New Jersey.

The dividend is a special benefit of New Jersey Manufacturers Insurance Company, which has provided those we have voluntarily insured with substantial savings each year.
Note: The basic condo owners policy (HO-6) provides $5,000 for Building Additions and Alterations Coverage under this part of the policy at no additional premium charge. This coverage applies to that part of the building which is the responsibility of the unit-owner. If necessary, the amount of coverage can be increased for an additional premium.

Coverage B Other Structures automatically provides coverage for structures located on your premises but not attached to your home (detached garage, storage shed, etc.).

The remaining coverages apply to homeowners, condo owners and renters policies.

Coverage C Personal Property provides coverage for the property you own or use anywhere in the world (furniture, clothing, etc.).

Special Limits apply to Personal Property as listed below.

Applicable to New Jersey Policies

1. $200 for money, bank notes, bullion, gold other than goldware, silver other than silverware, platinum, coins, medals and certain instruments that serve as a substitute for cash money such as scrip, stored value cards and smart cards. Example: gift cards. ($1,000 maximum available by endorsement)
2. $1,500 for securities, accounts, deeds, evidences of debt, letters of credit, notes other than bank notes, manuscripts, personal records, passports, tickets and stamps. ($3,000 maximum available by endorsement)
3. $1,500 for watercraft, including their trailers, furnishings, equipment and outboard motors.
4. $1,500 for trailers not used with watercraft.
5. $1,500 for loss by theft of jewelry, watches, furs, precious and semi-precious stones. ($6,500 maximum available by endorsement)
6. $2,500 for loss by theft of firearms and related equipment. ($6,500 maximum available by endorsement)
7. $2,500 for loss by theft of silverware, silver-plated ware, goldware, gold-plated ware, pewterware and platinumware. ($12,000 maximum available by endorsement)
8. $2,500 for property, other than computer equipment, on the residence premises, used at any time or in any manner for any business purpose.
9. $500 for property, other than computer equipment, away from the residence premises, used at any time or in any manner for any business purpose.
10. $1,500 for loss to certain electronic apparatus, other than computer equipment, covered by the policy. ($6,000 maximum available by endorsement)
11. $4,000 for loss to computer equipment. ($7,500 maximum available by endorsement)

Applicable to Pennsylvania Policies

1. $200 for money, bank notes, bullion, gold other than goldware, silver other than silverware, platinum, coins and medals. ($1,000 maximum available by endorsement)

We strive to maintain the high underwriting standards and operational efficiencies that will continue to permit the Directors of the Company to declare dividends in the future.

The following is an excerpt from Section 5-1 of the Bylaws of the Company: “After setting aside the necessary reserves and providing for adequate surplus, the Board of Directors may from time to time, in its discretion, order distribution to policyholders of dividends based upon net premiums received and to be received on policies written in a specified period of time. The Company shall not become obligated to pay a dividend to a policyholder in respect of his policy until after its termination, the completion of any payroll audit necessary to determine the amount of premium for it, and the receipt of all balance of premium due in respect of it.”

ELIGIBILITY FOR NJM PERSONAL LINES COVERAGE

Individuals eligible to apply for New Jersey Manufacturers Insurance Company Personal Auto and Homeowners insurance policies include:

- Employees of member firms of the New Jersey Business & Industry Association and
- Employees of the State of New Jersey.
- Currently employed by a New Jersey county, municipality, or township; or
- Currently employed by a New Jersey public school; or
- Currently employed by the federal government; or
- The named insured or resident spouse on a current or previous NJM policy for car insurance or homeowners insurance; or
- A current or previous resident insured operator of a vehicle covered under an NJM car insurance policy; or
- A current or previous insured operator on an NJM commercial auto policy.

FILING A CLAIM

Notify us immediately if you experience a loss. When reporting a claim for the first time, you may contact our Claims Department at 1-800-FOR-NJMins (1-800-367-6564). All other calls to us regarding claims should be made to the number listed on the Claim Acknowledgment that we will send to you.

For Property Damage claims, we may inspect the damage and must offer you a settlement within a reasonable period of time. We also must inform you of all estimates of damage which we have made, all deductions based on the condition of the property, and the deductible applicable to the settlement figure.
INTRODUCTION

Since your home is probably the largest purchase you will ever make, quality protection for your investment is essential. We have prepared this Buyer’s Guide for several reasons:

• To help you understand the types of Homeowners policies available.
• To advise you of the various endorsements you can use to broaden the coverages provided by the basic Homeowners policies.
• To make you aware of the availability of different discounts and deductibles.
• To help you tailor your Homeowners policy to fit your specific insurance needs.

This booklet describes the coverages available from the NJM Insurance Group, including both New Jersey Manufacturers Insurance Company (NJM) and its wholly-owned subsidiary, New Jersey Re-Insurance Company (NJRe). The two companies have different rates and different underwriting rules.

This booklet is not a legal document and does not provide coverage. The policy itself is the legal contract between you and the Company.

The availability of coverages explained in this guide are subject to Company review and approval.

We offer two types of policies for owners of homes, the Broad Form (HO-2 (PA only)) and Special Form (HO-3). We also offer a Contents Broad Form policy (HO-4) for renters, and a Condominium Unit-Owners Form (HO-6) for condo owners. Each is a “package” policy, providing several types of coverage under one contract. Your property is covered under Section I, while Section II provides coverage for injuries or damage that you or resident family members may cause others.

Both companies will consider the information you provide on the enclosed forms. You will receive a response from either NJM or NJRe based on their underwriting rules.

SECTION I — PROPERTY COVERAGES

Coverage A applies to homeowners and condo owners policies.

Coverage B applies to homeowners policies.

Coverage A Dwelling provides coverage for your home (while used as a private residence) and any structures attached to it.
DISCOUNTS AND CREDITS

New Home
Premises Alarm or Fire Protection
Superior Construction
Insuring to Value
Automobile Policyholder Credit

PAYING YOUR PREMIUMS

DIFFERENCES BETWEEN NJM AND NJRe

ELIGIBILITY FOR NJM PERSONAL LINES COVERAGE

FILING A CLAIM

SENIOR CITIZEN THIRD-PARTY NOTIFICATION

PERSONAL UMBRELLA LIABILITY INSURANCE

FLOOD INSURANCE

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CUSTOMER SERVICE HOURS

Monday through Friday, 7:00 a.m. - 9:00 p.m.
Saturday, 8:30 a.m. - 4:30 p.m.
Call Toll-Free 1-800-232-6600

Background information about the history, reputation and operating philosophy of New Jersey Manufacturers Insurance Company and New Jersey Re-Insurance Company is available on the Internet at www.NJM.com.

Policyholders who want this additional notification must request it in writing — with the signature of the third-party recipient — by certified mail, return-receipt requested. The NJM Insurance Group provides a form for this purpose, which can be obtained by calling customer service at 1-800-232-6600. The written request must be received by the Company at least 10 business days before notification service can be put into effect.

PERSONAL UMBRELLA LIABILITY INSURANCE

An Umbrella policy supplements the personal liability limits provided by your NJM Insurance Group’s Auto and Homeowners policies. If you don’t currently have Umbrella Insurance and would like to learn more about the Umbrella policy or apply for coverage visit www.NJM.com or contact us at 1-800-882-6573 extension 4551 from 8:00 a.m. - 5:00 p.m. Monday through Friday.

FLOOD INSURANCE

Flood losses are not covered by Homeowners policies. Protection for this peril can be obtained through New Jersey Re-Insurance Company. There are benefits in having both your Homeowners and Flood policies with the same company or group of companies. If you are interested in this coverage and desire a quote, contact NJRe at 1-800-882-6573 extension 4552 from 8:00 a.m. - 5:00 p.m. Monday through Friday or visit www.NJM.com to learn more about Flood Insurance.
Home Insurance
Buyers Guide

Serving Policyholders For Over 100 Years

To reach our Customer Service Department, please call: 1-800-232-6600

More information about our Company is available at njm.com

This booklet contains only general information and is not a legal document. Save this booklet.